# **Scenario: Workplace Specific -Working at a Restaurant**

**General Procedure**

Set up the simplest interaction (shortest phrases that do the job) and ask the learner to play the role of the employee.

* Play the role of the guest.
* Praise the learner's efforts.
* Vary the interaction as needed
* Make sure to review this interaction at subsequent meetings if work is still needed.

**Note: blank lines and underlined words indicate that you can model the different elements that could go there.**

**Interaction: Taking Orders**

**Useful Phrases**

May I take your order?

What can I get you?

What would you like?

Would you like some water?

Would you like to hear the specials?

How would you like that cooked?

The \_\_\_\_ comes with \_\_\_\_\_\_\_\_\_\_\_\_.

Would you like the \_\_\_\_ or the \_\_\_\_\_ with that?

I am sorry but there are no substitutions.

I am sorry. I will take it back to the kitchen.

Is there anything else I can get you?

I’m sorry, we are out of \_\_\_\_\_\_\_\_\_\_\_\_\_.

**Interaction Examples:**

1. Taking an order at a fast food restaurant.
2. Taking an order at a sit down restaurant.
3. Waiting on a table and responding to additional requests.
4. Waiting on a table with complications, errors, and problems.

**Procedure for hearing more examples**

**If you think it is useful, try this:**

* Let's watch these videos and then let's practice the interaction.
* Notice similarities and differences.
* Let's pick out the key phrases that you need to use and to understand.

**Youtube Videos:**

This video can be used for listening comprehension. It covers various types of restaurants as well as phrases used in interaction with a waiter. English is easy to follow.

<https://youtu.be/I6lArkT15l8>

Share the following videos. Some are very basic, but repeat useful language.

<https://youtu.be/-cg3nPzVOSs>

<https://youtu.be/bgfdqVmVjfk>

<https://youtu.be/aC3yimIoTfI>